



LIMITED WARRANTY

FOR CANADA AND THE UNITED STATES

Warranty Claims:

All claims for labor or parts must be made directly through Frost Tech Refrigeration. All claims should include: model number of the unit, the serial number of the unit, proof of purchase, date of installation, and all pertinent information supporting the alleged defect. In case of warranty for compressor, the compressor or compressor model tag must be returned to Frost Tech Refrigeration along with the above listed information.

One Year Labor Warranty:

Frost Tech Refrigeration warrants to the original purchasers, the equipment sold by it. Frost Tech Refrigeration will, for a period of 12 months from the date of shipment or installation, under normal use and service, pay the cost of labor for repairs and replacement of parts that it has determined to be defective.

Two Years Parts Warranty:

Frost Tech Refrigeration warrants to the original purchasers, the equipment sold by it shall be free from defects in material and workmanship under normal use and service within 24 months from the date of shipment or installation. Any items returned must be authorized by Frost Tech Refrigeration 's Customer Service Department. When a part is shipped from the factory, including but not limited to the compressor, you will be invoiced and credited when we receive the defective product.

Five Year Compressor Warranty:

Frost Tech Refrigeration warrants to the original purchasers, the motor compressor sold by it shall be free from defects in material and workmanship under normal use and service within 60 months from the date of shipment or installation. The compressor warranty applies only to hermetically sealed parts of the compressor and does not apply to any other parts or components, including but not limited to: cabinet, temperature control, refrigerant, metering device, driers, motor starting equipment, fan assembly, or any other electrical component.

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Returning Parts:

If a part must be returned to Frost Tech Refrigeration, contact the Customer Service Department for a return authorization number. When calling, have the serial number and model number of the product being returned. The Customer Service Department will evaluate the request, and when appropriate, issue a return authorization which includes the shipping address and any special instructions. Any return shipment without prior approval from Frost Tech Refrigeration will not be accepted. All products must be shipped prepaid and received in good condition.

Warranty Exclusions:

Frost Tech Refrigeration is not responsible for economic loss, profit loss, special, indirect, or consequential damages including without limitation to losses or damages arising from flood, fire, act of god, or product spoilage regardless of whether or not they result from refrigeration failure.

This warranty is not transferable, and only applies in favor of the original purchaser. Any such assignment or transfer shall void the warranties herein and shall void all warranties, express or implied, including any warranty of merchantability or labor coverage for component failure or other warranty provided with the unit.

Frost Tech Refrigeration will not be liable:

- For failure to maintain the product, including but not limited to cleaning of the condenser coil. Improper cleaning of the condenser coil may lead to damage, and Frost Tech Refrigeration recommends a minimum monthly cleaning
- For any repair or replacement made without the consent of Frost Tech Refrigeration
- When the product is subject to negligence, abuse, misuse, alteration, or when the serial number of the product has been removed, defaced, or altered
- When the product is operated on low or improper voltages, or operated with the use of an extension cord
- For damage to the product resulting from improper electrical connection, electrical power failure or voltage drop for costs related to expedited shipping or handling of replacement parts

This warranty does not apply to products sold or used outside of Canada and the United States.



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